



GUEST REGISTRATION & CHECK-IN POLICY:

We require valid contact information from the guest(s) checking into the hotel, including first and last name, address, phone number, and signature. The names of all guests occupying the room must be registered. Information regarding your license plate/car description may also be gathered at check-in for security.

Please note that for all bookings a valid credit card may be requested on check-in. This is not a charge but a pre-authorisation to cover any incidentals or charges during your stay.

In the event of a guest not possessing a valid credit card, the property reserves the right to request a security deposit of up to €100 per room. Where a cash deposit is given, guests may also be required to present a valid form of photographic ID. The deposit will be refunded on check out – minus any charges that may have been incurred. In the event that a guest cannot provide a valid credit card or security deposit with valid photo ID at check in, the property reserves the right to refuse the booking.

HOTEL POLICY:

Hotel policy dictates that only guests registered upon check-in will be admitted to the room. If this policy is not adhered to you may be asked to leave the hotel and no refunds will be given. Any guest found to be in breach of the Hotel Policy and/or any guest that damage/soil a room will have their deposit retained and/or credit card charged with notice.

SMOKING & DAMAGES POLICY:

Please note that the Westgrove Hotel operates a non-smoking policy in all of its bedrooms. We respectfully request that hotel guests do not smoke in their bedrooms. If during your stay or upon checkout, it is found that you have been smoking in one of our bedrooms, you will be liable to a fine of €100.00. The hotel reserves the right to charge any credit or debit cards provided on check-in or given at time of booking.